

# Service **PACK** Pellenc ST reinvents and simplifies client support

Service PACK: the turnkey and connected solution to maximise operating performance and keep costs under control.

Pellenc ST has reinvented the service approach with the launch of an all-in-one solution: the Service PACK. This solution is designed for operators of sorting or recycling centres in search of a straightforward and comprehensive service to give their performance a boost.

The Service PACK combines traditional 24/7 services (on-site service, remote maintenance, training), unlimited supply of replacement and wear parts, and advice based on analysis of the data collected by the digital system. Smart&Share is the new SaaS solution for monitoring and reporting optical sorter data. It paves the way for performance optimisation and facilitates preventive maintenance thanks to customised reports and alerts.

Clients who subscribe to the Service PACK gain the advantage of controlled maintenance costs for several years, dedicated local support, and statistical tools to better know and understand sorting data and events recorded on optical sorters. What is more, the Service Pack can be included in the initial project investment (CAPEX).



- All parts included
- Remote support & monitoring
- Preventive maintenance visits
- Smart alerts
- Smart visits based on data analysis
- A stock of replacement parts at the client's site
- Personalised training
- Advice and expertise
- Service Pack can be included in the client's CAPEX



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