

## **Newsworthy Notes from Stadler America, LLC -July 2020**

The Covid-19 virus seems to be worsening in many parts of the US over the past few weeks of June, while we find that many customers are operating fully, the pressures of operating labor and local maintenance needs are stressing each one's operational levels. To help, Stadler America has embarked on a detailed plan during the summer to conduct a review of all needed parts status, and to offer to each customer a "low-cost" **Stadler Performance System Audit.**

The purpose of this Performance System Audit is important in that we can "hand in hand" work with the customer to identify any current parts needs, and longer-term parts needs, and possible maintenance recommendations to extend life. This inspection is a thorough review and evaluation, feedback, suggested recommendations and protocols, and full assistance to the customer, as our technician engages "hands-on", on-site, with the local staff in this process.

We wanted to make the program simple and easy for our customers, so we offered the following as our instructional page to start.

### **Performance System Audit, Review, On-Site Inspection, and Replacement Parts Needs, and Review**

**Performed On-site by Stadler America technician**

#### **Scope of inspection:**

- 1) inspection of each piece of equipment independently to analyze current wear, specific wear points, and performance
- 2) review with staff the life expectancy of certain pieces of equipment based on manufacturer's recommendations
- 3) review and discussion of customer's current maintenance protocols
- 4) review and discussion of manufacturer's recommended wear characteristics and recommended protocols
- 5) overall review of system performance
- 6) review of short-term parts needs and recommended parts for stocking by customer at site
- 7) review of parts needs to be on-site at Stadler office in Colfax, NC for quick availability

#### **After Inspection:**

Stadler will furnish to customer:

- 1) report with observations and comments
- 2) recommended needed wear part replacements
- 3) recommended preventative maintenance protocols and observed procedures
- 4) recommended stock parts to be shelved on-site by customer